

## YELM FAMILY MEDICINE FINANCIAL POLICY

The following is a statement of our **Financial Policy** which we require that you read and sign prior to any treatment. Please understand that the provider – patient association is a contractual one; we provide services and in return expect full payment for these services. You, not any other third party, are ultimately responsible for payment for these services.

All patients must complete our **“Patient Information Form”** before seeing the doctor.

### REGARDING INSURANCE

We accept assignment of benefits if you are insured by one of the following:

Aetna	Puget Sound Health Partners
First Choice Administrators	Regence Blue Shield
First Choice Network	Sterling
Indian Health (Nisqually only)	Tricare Extra/Standard
PacifiCare PPO	Tricare for Life
PacifiCare HMO	Uniform Medical Plan
Premera Blue Cross	United Health Care
Premera Dimension/Heritage/Foundation	

Labor and Industries (Washington only) – *Not accepting back or neck injuries for workers comp claims*

#### **Established patients only:**

DSHS  
Community Health Plan (Basic Health and Healthy Options, PEBB)  
Molina Healthy Options  
Medicare

### DEDUCTIBLES AND CO-PAYMENTS ARE DUE AT THE TIME OF SERVICE

If we do not have a contract with your insurance company, you will be responsible for all billing. *Office policy is that you are to pay at the time of service.*

Please be aware that some and perhaps all of the services provided may be “non-covered” services and not considered reasonable and necessary under the Medicare program and/or other medical insurances.

### BILLING

If for whatever reason it becomes apparent after you have left the office that additional payment is due, (i.e., insurance denial, additional charges, etc.) you will be billed for the additional amount. Payment is due within 30 days of this billing. Any account upon which no substantial payment has been made by 60 days after the original billing will be automatically submitted to our outside collection agency and will appear on your credit report. ***Your protected health information will be used, as needed, to obtain payment from your health insurance plan for your health care services. We will provide only the minimum necessary.***

### USUAL AND CUSTOMARY RATES

Our practice is committed to providing the best treatment possible for our patients and we charge what is usual customary for our area. You are responsible for payment in full regardless of any insurance company’s arbitrary determination of usual and customary rates.

### MINOR PATIENTS

The person accompanying a minor is responsible for full payment. An unaccompanied minor (with prior authorization of a legal guardian) must have payment in full for services rendered.

### MISSED APPOINTMENTS

Appointments missed or canceled without 24 hours notice may be charged at the rate of a normal office visit.

I have read and understand and agree to the above financial policy.

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Signature of adult patient or guardian

Date